

Adult Consumer Perception Survey Data - Southern Region - May 2007

Total Number of RECEIVED Southern Region Surveys

		Frequency
Valid	May 2007	13222

Total Number of COMPLETED Southern Region Surveys

		Frequency
Valid	May 2007	10363

If the instrument is not completed, the PRIMARY reason must be indicated.

		Frequency	Valid Percent
Valid	Refused	1410	54.1
	Impairment	380	14.6
	Language	295	11.3
	Other	519	19.9
	Total	2604	100.0
Missing		255	
Total		2859	

Demographic Data

Gender

		Frequency	Valid Percent
Valid	Female	5763	56.8
	Male	4386	43.2
	Other	2	.0
	Total	10151	100.0
Missing		212	
Total		10363	

Ethnicity

		Frequency	Valid Percent
Valid	African American	1432	14.6
	Asian/Pacific Islander	487	5.0
	Hispanic	3251	33.2
	Native American	147	1.5
	White	3779	38.6
	Other	302	3.1
	More than 1 race	387	4.0
	Total	9785	100.0
Missing		578	
Total		10363	

Age Categories

	Frequency	Valid Percent
Valid 18 - 25 years old	1168	11.8
26 - 35 years old	2089	21.1
36 - 45 years old	2907	29.4
46 - 59 years old	3725	37.7
Total	9889	100.0
Missing	474	
Total	10363	

Service-Related Data

How long have you received services here?

	Frequency	Valid Percent
Valid This is my first visit here	231	2.5
> 1 visit, but < one month	467	5.1
1 to 2 months	816	9.0
3 to 5 months	1073	11.8
6 months to 1 year	1358	14.9
More than 1 year	5167	56.7
Total	9112	100.0
Missing	1251	
Total	10363	

What was the primary reason you became involved with this program?

	Frequency	Valid Percent
Valid I decided to come in on my own	3698	42.4
Someone else recommended that I come in.	4660	53.4
I came in against my will.	361	4.1
Total	8719	100.0
Missing	1644	
Total	10363	

Were the services you received provided in the language you prefer?

	Frequency	Valid Percent
Valid No	287	3.3
Yes	8336	96.7
Total	8623	100.0
Missing Unknown	1740	
Total	10363	

Was written information (e.g., brochures describing available services, your rights as a consumer, and mental health education materials) available to you in the language you prefer?

		Frequency	Valid Percent
Valid	No	354	4.2
	Yes	8128	95.8
	Total	8482	100.0
Missing	Unknown	1881	
Total		10363	

Language of instrument

		Frequency	Valid Percent
Valid	Chinese	44	.4
	English	8943	89.8
	Russian	1	.0
	Spanish	973	9.8
	Total	9961	100.0
Missing		402	
Total		10363	

Who helped in completing the Survey

I did not need any help.

		Frequency	Valid Percent
Valid	No	3499	33.8
	Yes	6864	66.2
	Total	10363	100.0

A mental health advocate / volunteer helped me.

		Frequency	Valid Percent
Valid	No	9915	95.7
	Yes	448	4.3
	Total	10363	100.0

Another mental health consumer helped me.

		Frequency	Valid Percent
Valid	No	10170	98.1
	Yes	193	1.9
	Total	10363	100.0

A member of my family helped me.

	Frequency	Valid Percent
Valid No	9831	94.9
Yes	532	5.1
Total	10363	100.0

A professional interviewer helped me.

	Frequency	Valid Percent
Valid No	10112	97.6
Yes	251	2.4
Total	10363	100.0

My clinician / case manager helped me.

	Frequency	Valid Percent
Valid No	9883	95.4
Yes	480	4.6
Total	10363	100.0

A staff member other than my clinician or case manager helped me.

	Frequency	Valid Percent
Valid No	9980	96.3
Yes	383	3.7
Total	10363	100.0

Someone else helped me.

	Frequency	Valid Percent
Valid No	10096	97.4
Yes	267	2.6
Total	10363	100.0

If you have been receiving services for ONE YEAR OR LESS, were you arrested since you began to receive mental health services?

	Frequency	Valid Percent
Valid No	3343	91.4
Yes	313	8.6
Total	3656	100.0
Missing	289	
Total	3945	

If you have been receiving services for ONE YEAR OR LESS, were you arrested during the 12 months prior to that?

		Frequency	Valid Percent
Valid	No	3072	85.1
	Yes	537	14.9
	Total	3609	100.0
Missing		336	
Total		3945	

If you have been receiving services for ONE YEAR OR LESS, since you began to receive mental health services, have your encounters with the police . . .

		Frequency	Valid Percent
Valid	Been reduced	729	21.1
	Stayed the same	332	9.6
	Increased	105	3.0
	Not Applicable (No police encounters this year or last year)	2286	66.2
	Total	3452	100.0
Missing		493	
Total		3945	

If you have been receiving services for MORE THAN ONE YEAR, were you arrested during the last 12 months?

		Frequency	Valid Percent
Valid	No	4482	93.6
	Yes	304	6.4
	Total	4786	100.0
Missing		381	
Total		5167	

If you have been receiving services for MORE THAN ONE YEAR, were you arrested during the 12 months prior to that?

		Frequency	Valid Percent
Valid	No	4436	93.9
	Yes	290	6.1
	Total	4726	100.0
Missing		441	
Total		5167	

**If you have been receiving services for MORE THAN ONE YEAR,
over the last year, have your encounters with the police . . .**

		Frequency	Valid Percent
Valid	Been reduced	659	14.8
	Stayed the same	314	7.1
	Increased	132	3.0
	Not Applicable (No police encounters this year or last year)	3341	75.1
	Total	4446	100.0
Missing		721	
Total		5167	

Perception of Access to Services

		Frequency	Valid Percent
Valid	Dissatisfied	22	.2
	Somewhat Dissatisfied	165	1.6
	Neutral	1336	13.1
	Satisfied	4790	47.1
	Very Satisfied	3852	37.9
	Total	10165	100.0
Missing		198	
Total		10363	

Perception of Quality & Appropriateness

		Frequency	Valid Percent
Valid	Dissatisfied	19	.2
	Somewhat Dissatisfied	114	1.1
	Neutral	1110	11.2
	Satisfied	4689	47.2
	Very Satisfied	3995	40.2
	Total	9927	100.0
Missing		436	
Total		10363	

Perception of Participation in Treatment Planning

		Frequency	Valid Percent
Valid	Dissatisfied	70	.7
	Somewhat Dissatisfied	232	2.4
	Neutral	1822	19.1
	Satisfied	4302	45.2
	Very Satisfied	3099	32.5
	Total	9525	100.0
Missing		838	
Total		10363	

Perception of Social Connectedness

		Frequency	Valid Percent
Valid	Dissatisfied	162	1.7
	Somewhat Dissatisfied	714	7.7
	Neutral	2469	26.6
	Satisfied	3843	41.4
	Very Satisfied	2092	22.5
	Total	9280	100.0
Missing		1083	
Total		10363	

Perception of Functioning

		Frequency	Valid Percent
Valid	Dissatisfied	161	1.7
	Somewhat Dissatisfied	636	6.7
	Neutral	2386	25.1
	Satisfied	4040	42.6
	Very Satisfied	2265	23.9
	Total	9488	100.0
Missing		875	
Total		10363	

Perception of Outcomes

		Frequency	Valid Percent
Valid	Dissatisfied	85	.9
	Somewhat Dissatisfied	480	5.1
	Neutral	2583	27.3
	Satisfied	4252	45.0
	Very Satisfied	2054	21.7
	Total	9454	100.0
Missing		909	
Total		10363	

General Satisfaction

		Frequency	Valid Percent
Valid	Dissatisfied	54	.5
	Somewhat Dissatisfied	128	1.2
	Neutral	922	8.9
	Satisfied	4094	39.5
	Very Satisfied	5165	49.8
	Total	10363	100.0

Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
accscale	10165	1.00	5.00	4.2312	.68088
appscale	9927	1.00	5.00	4.2422	.65490
txscale	9525	1.00	5.00	4.2076	.74448
socscale	9280	1.00	5.00	3.8278	.88745
funscale	9488	1.00	5.00	3.7974	.89029
outscale	9454	1.00	5.00	3.8429	.80020
satscale	10363	1.00	5.00	4.3659	.70143
Valid N (listwise)	8559				

Quality of Life Survey Data

QOL_1. How do you feel about your life in general?

	Frequency	Valid Percent
Valid		
Terrible	405	4.3
Unhappy	989	10.5
Mostly Dissatisfied	664	7.0
Mixed	3133	33.1
Mostly Satisfied	1841	19.5
Pleased	1687	17.8
Delighted	733	7.8
Total	9452	100.0
Missing	911	
Total	10363	

Descriptive Statistics for Living Situation Subscales

	N	Minimum	Maximum	Mean	Std. Deviation
Descriptive Statistics for Living Situation Subscales	9460	1.00	7.00	4.5706	1.53009
Valid N (listwise)	9460				

Descriptive Statistics for Daily Activities and Functioning Subscales

	N	Minimum	Maximum	Mean	Std. Deviation
Descriptive Statistics for Daily Activities and Functioning Subscales	9426	1.00	7.00	4.4836	1.37362
Valid N (listwise)	9426				

QOL_4. In general, how often do you get together with a member of your family?

		Frequency	Valid Percent
Valid	Not at all	1063	12.2
	Less than once a month	1075	12.3
	At least once a month	1457	16.7
	At least once a week	1950	22.4
	At least once a day	2804	32.2
	No family / Not applicable	371	4.3
	Total	8720	100.0
Missing		1643	
Total		10363	

Descriptive Statistics for Family Relations Subscales

	N	Minimum	Maximum	Mean	Std. Deviation
Descriptive Statistics for Family Relations Subscales	8702	1.00	7.00	4.6498	1.59276
Valid N (listwise)	8702				

QOL_6A. About how often do you visit with someone who does not live with you?

		Frequency	Valid Percent
Valid	Not at all	1385	15.5
	Less than once a month	991	11.1
	At least once a month	1848	20.7
	At least once a week	2923	32.8
	At least once a day	1384	15.5
	Not applicable	388	4.4
	Total	8919	100.0
Missing		1444	
Total		10363	

QOL_6B. About how often do you spend time with someone you consider more than a friend, like a spouse, a boyfriend or a girlfriend?

		Frequency	Valid Percent
Valid	Not at all	2165	25.2
	Less than once a month	552	6.4
	At least once a month	880	10.2
	At least once a week	1514	17.6
	At least once a day	2038	23.7
	Not applicable	1449	16.9
	Total	8598	100.0
Missing		1765	
Total		10363	

Descriptive Statistics for Social Relations Subscales

	N	Minimum	Maximum	Mean	Std. Deviation
Descriptive Statistics for Social Relations Subscales	8774	1.00	7.00	4.6434	1.36747
Valid N (listwise)	8774				

QOL_8A. During the past month, did you generally have enough money to cover food?

	Frequency	Valid Percent
Valid No	2314	25.3
Yes	6822	74.7
Total	9136	100.0
Missing	1227	
Total	10363	

QOL_8B. During the past month, did you generally have enough money to cover clothing?

	Frequency	Valid Percent
Valid No	3692	40.8
Yes	5361	59.2
Total	9053	100.0
Missing	1310	
Total	10363	

QOL_8C. During the past month, did you generally have enough money to cover housing?

	Frequency	Valid Percent
Valid No	2210	24.5
Yes	6824	75.5
Total	9034	100.0
Missing	1329	
Total	10363	

QOL_8D. During the past month, did you generally have enough money to cover traveling around for things like shopping, medical appointments, or visiting friends and relatives?

	Frequency	Valid Percent
Valid No	3518	39.0
Yes	5494	61.0
Total	9012	100.0
Missing	1351	
Total	10363	

QOL_8E. During the past month, did you generally have enough money for social activities like movies or eating in restaurants?

		Frequency	Valid Percent
Valid	No	5077	56.4
	Yes	3918	43.6
	Total	8995	100.0
Missing		1368	
Total		10363	

QOL_9A. In the past month, were you the victim of any violent crimes such as assault, rape, mugging or robbery?

		Frequency	Valid Percent
Valid	No	8726	93.5
	Yes	609	6.5
	Total	9335	100.0
Missing		1028	
Total		10363	

QOL_9B. In the past month, were you the victim of any non-violent crimes such as burglary, theft of your property or money, or being cheated?

		Frequency	Valid Percent
Valid	No	8153	88.1
	Yes	1103	11.9
	Total	9256	100.0
Missing		1107	
Total		10363	

QOL_10. In the past month, how many times have you been arrested for any crimes?

		Frequency	Valid Percent
Valid	No arrests	8603	96.8
	1 arrest	166	1.9
	2 arrests	51	.6
	3 arrests	18	.2
	4 or more arrests	49	.6
	Total	8887	100.0
Missing		1476	
Total		10363	

Descriptive Statistics for Legal & Safety Subscales

	N	Minimum	Maximum	Mean	Std. Deviation
Descriptive Statistics for Legal & Safety Subscales	9289	1.00	7.00	4.7317	1.42615
Valid N (listwise)	9289				

Descriptive Statistics for Health Subscales

	N	Minimum	Maximum	Mean	Std. Deviation
Descriptive Statistics for Health Subscales	9091	1.00	7.00	4.1206	1.48832
Valid N (listwise)	9091				